FY 2021 Results

Q4 2021 Sales

February 16th, 2022



Key 2021 highlights

- ✓ **Solid topline growth** against high 2020 comps
- ✓ Market share gains in key countries
- ✓ New digital strategy already bearing fruit
- ✓ Acquisition of Grupo BIG in Brazil, to be completed at end Q2 2022 Expected synergies raised from R\$1.7bn to at least R\$2.0bn
- ✓ **Recurring Operating Income up 8% driven by France,** up 20%
- ✓ Record Net Free Cash Flow generation
- ✓ **Dividend**: €0.52/share **New €750m share buyback**
- ✓ Two Carrefour 2022 targets achieved ahead of plan
- ✓ **CSR** index at 111%



Fully mobilized to address inflationary pressures

- ✓ Full mobilization of all teams
- ✓ Granular negotiations taking place with suppliers
- ✓ Close monitoring of price positioning
- ✓ Attractive entry price offering with Carrefour-branded products
- ✓ Cost-savings plan accelerated
- ✓ **Investments** in energy efficient equipment



Carrefour enters 2022 on a very sound footing

- ✓ Clear trajectory
- ✓ Solid financial position
- ✓ Positioned to capitalize on buoyant market trends
- ✓ Flawless execution to better serve our customers

Looking at 2022 with confidence



Strong financial performance driven by excellent strategic execution

Food e-commerce GMV

+20%

+110% vs. 2019

Private Labels

+2p.p. yoy

at 31% of sales

Proximity store expansion

+1,120 stores

2022 target reached one year in advance

Real estate disposals

€330m

2022 target reached one year in advance

Sales

€81.2bn

+2.3% LFL +10.1% 2-Y stack Recurring Operating Income

€2,272m

+7.7% at constant currency

Cost savings

€930m

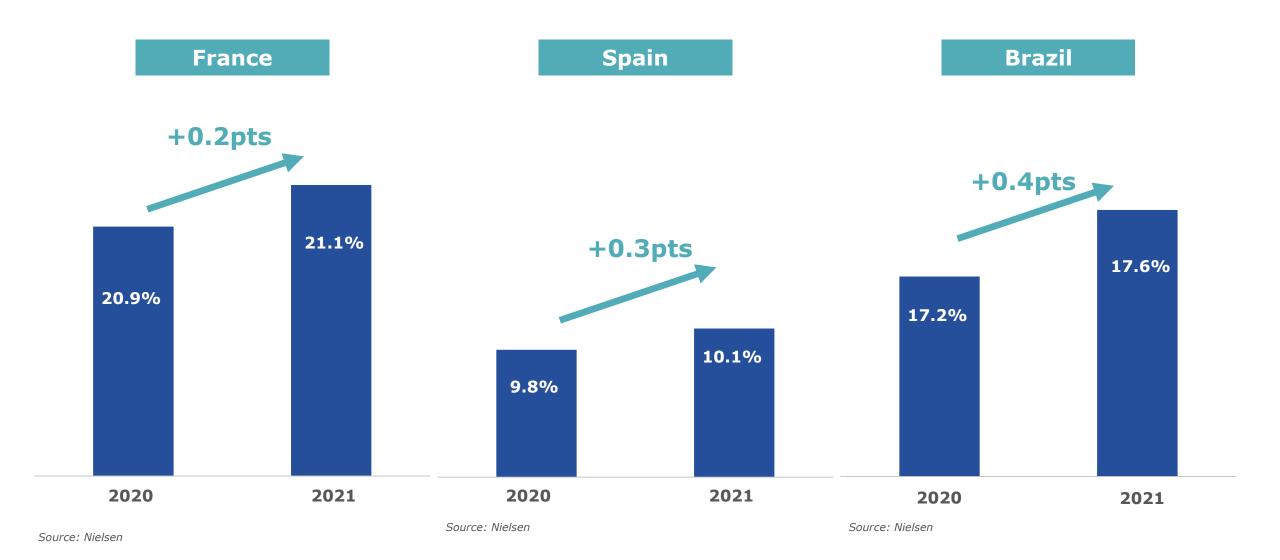
3-year target raised to €2.7bn

Net FCF

€1,228m

+€172m

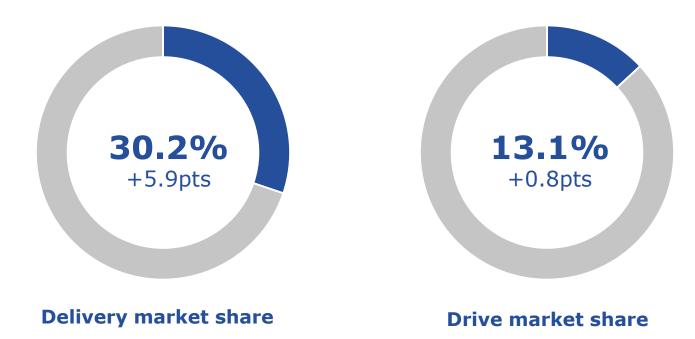
Consistent market share gains in key markets





Strong momentum in food e-commerce in France

> Strengthening Carrefour's position in food e-commerce



Source: Fox Intelligence & Nielsen, grocery category for the entire home delivery scope (including traditional food retailers, Amazon, marketplaces (such as Uber Eats), and quick commerce players)



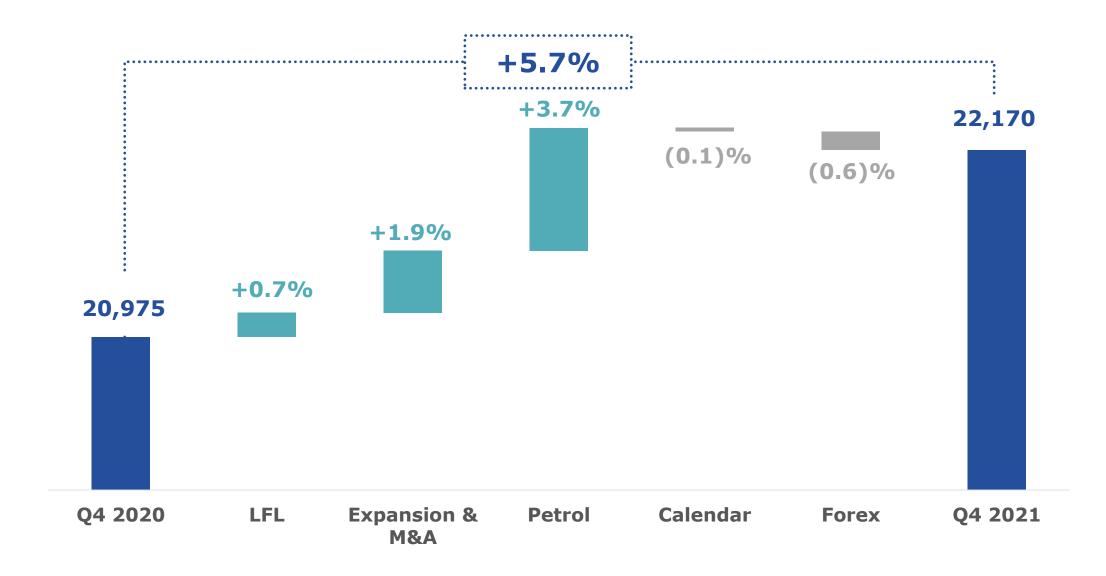
Sustained growth on high comps

+10.1% 2-year LFL in 2021





Q4 2021 sales up +5.7% to €22.2bn





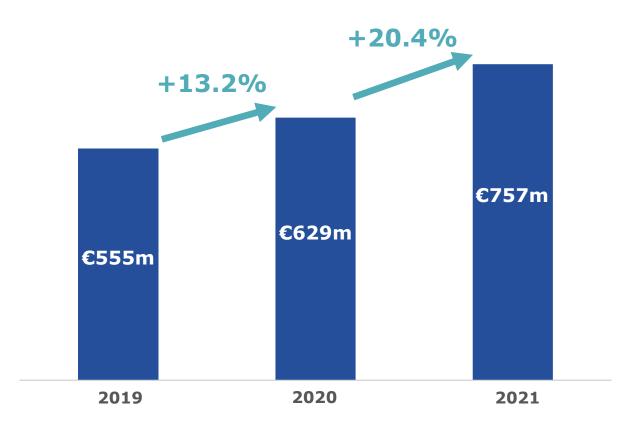
> Strategy driving earnings growth

France 2021 LFL of +1.8%

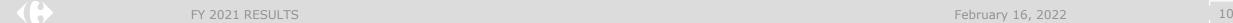
- > Sales growth in all segments against a record base
- Market share gain of +0.2 points⁽¹⁾
- > Strong +19% e-commerce growth (+80% vs 2019)

	LFL Q4	/	LFL 2021	2-year stack
France	(0.3)%	+5.2%	+1.8%	+5.4%
) Hypermarkets	(1.8)%	+2.1%	+0.6%	+1.6%
Supermarkets	(1.3)%	+8.5%	+3.6%	+10.4%
Convenience & others	+6.9%	+8.9%	+2.1%	+7.2%

France ROI up +20.4%



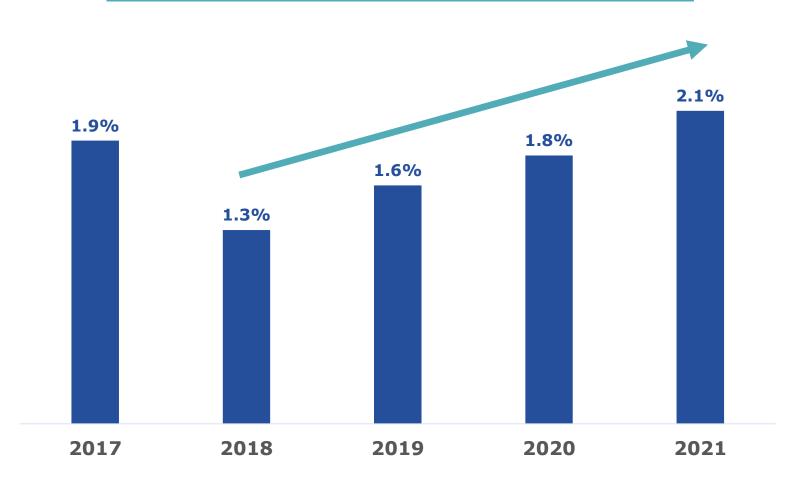
(1) Source Nielsen



France

> Sustainable recovery in Recurring Operating Income (ROI) & ROI margin

Solid track record of ROI margin improvement





> ROI growth across most markets

Europe 2021 LFL of -1.1%

SPAIN

- Good resilience and market share gains
- > Strong 2-year cumulated sales growth at +6.7%

ITALY

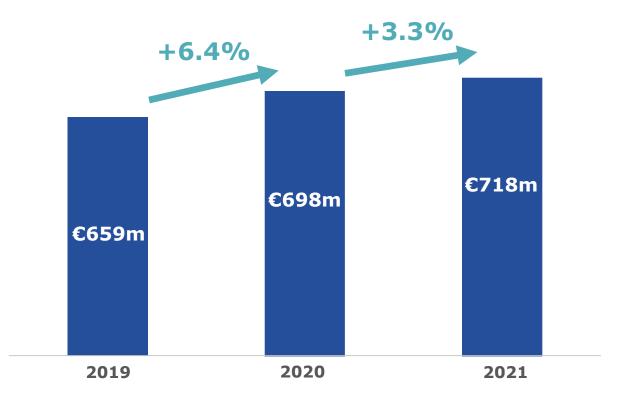
Recovery underway: 2 consecutive quarters of positive LFL sales growth in Q3 and Q4 2021

	LFL	2-year	LFL	2-year
	Q4	stack	2021	stack
Europe	0.0%	+1.7%	(1.1)%	+2.3%

Europe	0.0%	+1.7%	(1.1)%	+2.3%
› Spain	+1.6%	+7.6%	(0.4)%	+6.7%
› Italy	+2.5%	(5.1)%	(3.0)%	(8.2)%
› Belgium	(6.8)%	(1.2)%	(4.2)%	+4.1%
› Poland	+5.7%	+1.6%	+3.0%	+2.3%
› Romania	(3.3)%	(1.8)%	+2.0%	+4.1%

Europe ROI up +3.3% at constant FX

ROI at current FX, evolution at constant FX





Latin America

> Solid performance despite high comps and inflation

Latin America 2021 LFL of +9.3%

BRAZIL

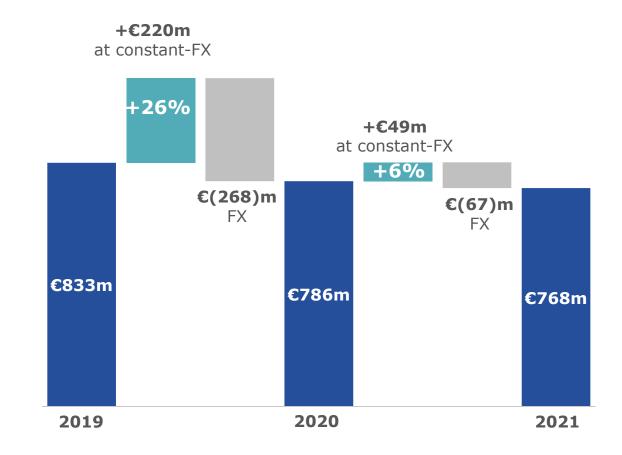
- +1.0% LFL sales growth despite high comps (+19.2% 2-year stack)
- Solid growth in food e-commerce (+78% after x5 in 2020) and Financial services (billings up 26%)

ARGENTINA

Strong volume growth and solid market share gains

	LFL Q4	2-year stack	LFL 2021	2-year stack
Brazil	(6.1)%	+16.8%	+1.0%	+19.2%
› Retail	(9.2)%	+4.2%	(7.1)%	+12.5%
› Atacadão	(5.0)%	+21.9%	+4.2%	+21.8%
Argentina	+61.0%	+100.7%	+50.0%	+99.3%

LatAm ROI up +6.3% at constant FX





> Sanitary environment weighs on performance

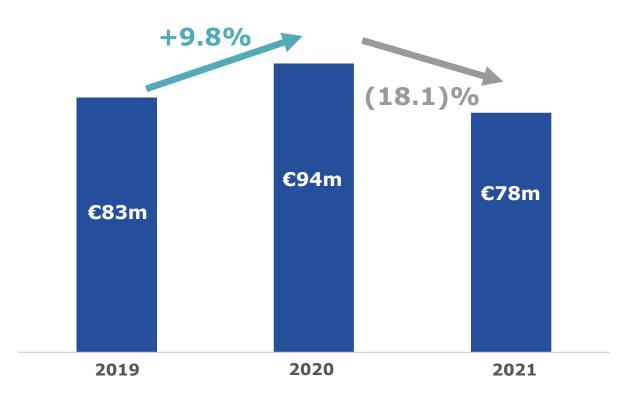
Taiwan 2021 LFL sales down -3.0%

- Sales up +16.7% at constant FX with the integration of Wellcome stores
- Sanitary environment weighing on LFL growth, notably in non-food
- ROI also temporarily penalized by the consolidation of Wellcome and integration costs

	LFL Q4	•	LFL 2021	•
Taiwan	+2.3%	+2.4%	(3.0)%	(1.8)%

Taiwan ROI down -18.1% at constant FX

ROI at current FX, evolution at constant FX





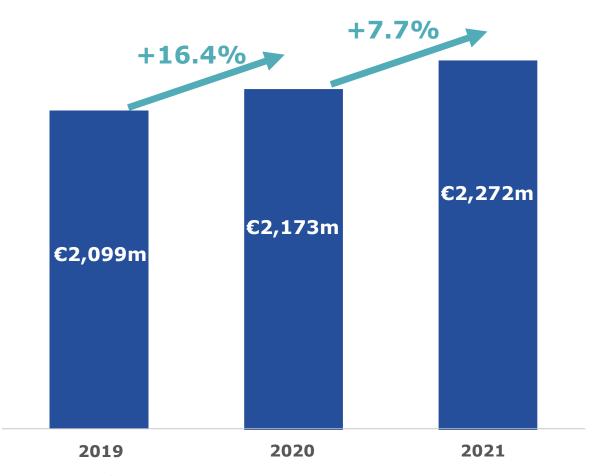
Steady improvement in Group profitability

> FY21 ROI up +7.7% at const. FX

- > Strong ROI improvement, driven by France
- Increasing contribution from cost savings
- Rapid recovery of financial and other services



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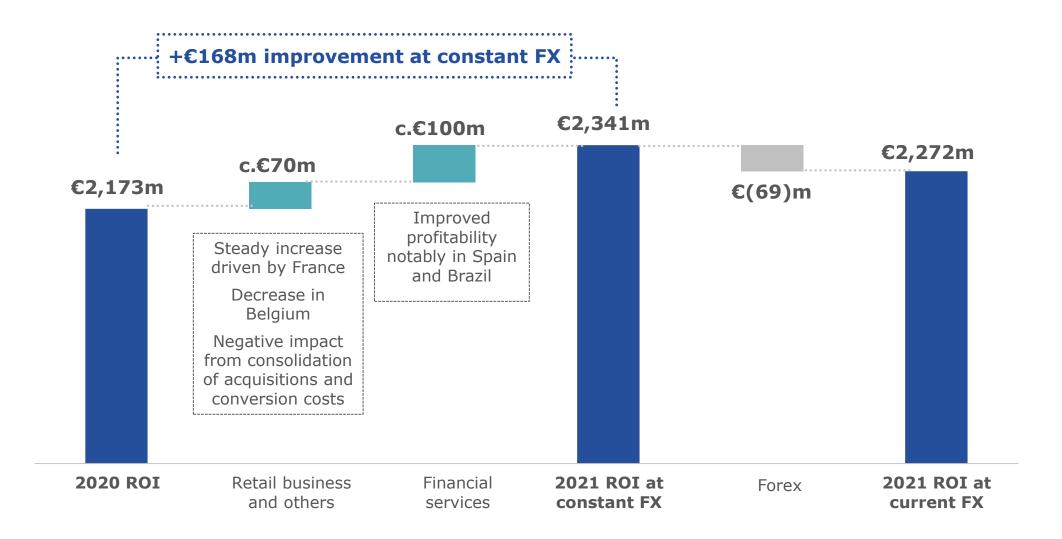


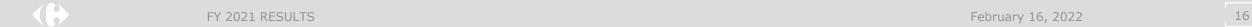
ROI at current FX, evolution at constant FX



⁽¹⁾ Distribution costs include: personnel costs, fees, maintenance and repair costs, advertising, energy, property rentals, etc.

2021 ROI up+7.7% at constant FX





Increase of +€146m in adjusted net income, Group share

in €m	2020	2021
Recurring operating income	2,173	2,272
Net income from associates and JVs	(13)	12
Non-recurring income and expenses, net	(474)	(374)
EBIT	1,686	1,911
Net financial expenses	(334)	(279)
Income before taxes	1,351	1,632
Income tax expense	(498)	(372)
Normative tax rate	30.1%	29.9%
Net income from discontinued operations	(22)	42
Consolidated Net income	831	1,301
Net income, Group share	641	1,072
Net income from continuing operations, Group share	663	1,030
Net income from discontinued operations, Group share	(22)	42
Minority interests	190	229
Net income from continuing operations, Non-controlling interests	190	229
Net income from discontinued operations, Non-controlling interests	-	-
Adjusted net income, Group share	1,011	1,158
Adjusted earning per share (EPS)	1.26	1.47

Including €(385)m provisions for organization transformation

Positive impact from IAS 29 and exchange gains; Stable cost of financing

Including positive impact from the decrease in CVAE rate and tax rate in France as well as recognition of tax assets

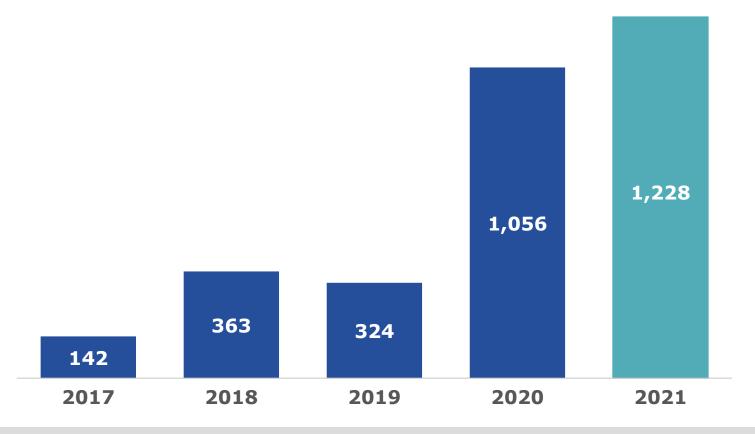
Adjusted EPS + 17%



Record cash flow generation

> 2021 net FCF up +€172m

Net Free Cash Flow (in €m)



Strong focus on net FCF since the beginning of the transformation plan

Net FCF target confirmed >€1bn in 2022



Record cash flow generation

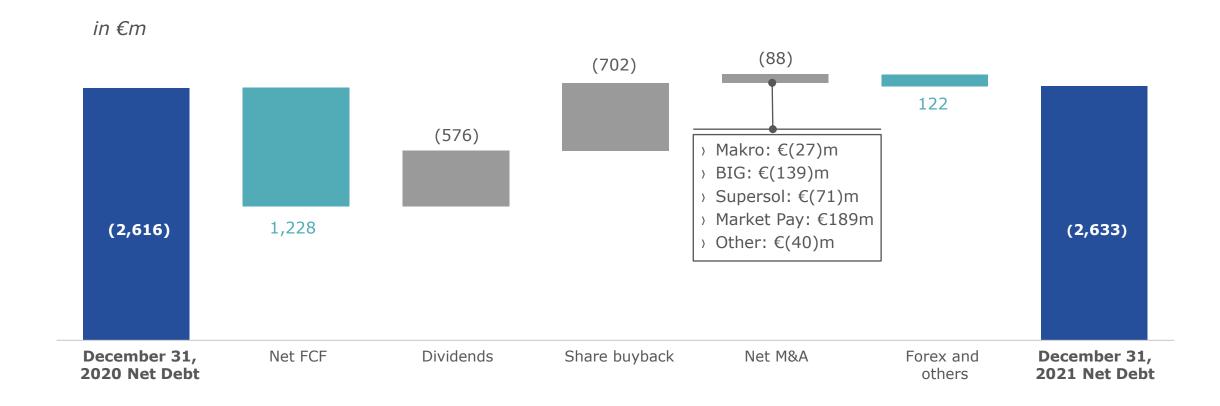
> EBITDA to Net FCF

in €m	2020	2021	Variation	
EBITDA	4,465	4,550	85	
Income tax paid	(477)	(439)	38	
Financial result (operations-related) ⁽¹⁾	(50)	(1)	49	Lower cash-out for restructuring and
Cash impact of restructuring items and others	(476)	(299)	177	exceptional items
Gross cash flow (excl. discontinued)	3,462	3,811	349	Preventive inventory increase in Q4 to
Change in working capital requirement (incl. change in consumer credit)	(14)	(136)	(122)	address expected inflation and supply chain
Discontinued operations	(54)	(15)	39	disruptions
Operating cash flow (incl. exceptional items and discontinued)	3,395	3,661	266	
Capital expenditure	$(1,241)^{(2)}$	(1,626)	(385)	Capex increase in-line with FY guidance
Change in net payables and receivables on fixed assets	(85)	124	209	
Asset disposals (business related)	155	277	122	
Free cash flow	2,223	2,435	211	
Payments related to leases (principal and interests) net of subleases payments received	(996)	(1,035)	(39)	
Net cost of financial debt	(171)	(172)	(1)	Stable cost of financing
Net Free Cash Flow	1.056	1.228	172	

⁽¹⁾ Excluding cost of debt and interest related to leases obligations; (2) Excl. Makro



Stable net debt





FY 2021 RESULTS February 16, 2022

20

A cash-generating model supporting value creation for shareholders

Dividend of €0.52

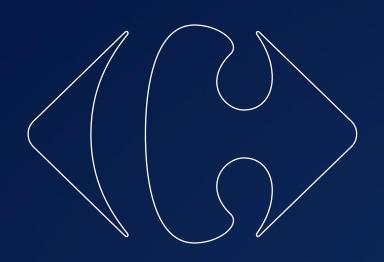
Representing a total amount of c.€399m proposed to the General shareholders' meeting on June 3rd, 2022

€750m share buyback

To be completed before year-end



(1) At 15 February 2022 market capitalization



APPENDIX

Q4 2021 gross sales

	Gross sales (in €m)	Change at current exch. rates inc. petrol	Change at constant exch. rates inc. petrol	LFL ex. petrol ex. calendar	Organic growth ex. petrol ex. calendar
France	10,643	+5.7%	+5.7%	-0.3%	-1.3%
Hypermarkets	5,473	+3.3%	+3.3%	-1.8%	-2.4%
Supermarkets	3,469	+4.9%	+4.9%	-1.3%	-3.9%
Others, inc. convenience	1,701	+15.8%	+15.8%	+6.9%	+8.5%
Other European countries	6,535	+1.6%	+2.0%	0.0%	-0.7%
Spain	2,996	+7.2%	+7.2%	+1.6%	+1.9%
Italy	1,179	-0.7%	-0.7%	+2.5%	-2.6%
Belgium	1,115	-6.9%	-6.9%	-6.8%	-6.8%
Poland	613	+3.8%	+6.5%	+5.7%	+6.0%
Romania	631	-3.8%	-2.3%	-3.3%	-2.4%
Latin America (pre-IAS 29)	4,367	+9.0%	+12.2%	+4.0%	+7.5%
Brazil	3,572	+4.5%	+3.7%	-6.1%	-2.0%
Argentina (pre-IAS 29)	796	+34.5%	+61.5%	+61.0%	+61.0%
Asia	625	+34.5%	+25.5%	+2.3%	+3.2%
Taiwan	625	+34.5%	+25.5%	+2.3%	+3.2%
Group total (pre-IAS 29)	22,170	+5.7%	+6.2%	+0.7%	+0.8%
IAS 29 impact	176				
Group total (post-IAS 29)	22,346				

February 16, 2022

Q4 2021 LFL (1/2)

FRANCE

Q4 - in €m	Total Sales	Hypermarkets	Supermarkets	Other formats
Sales inc. VAT	10,643	5,473	3,469	1,701
Total variation	+5.7%	+3.3%	+4.9%	+15.8%
LFL ex. petrol ex. calendar vs. Q4	-0.3%	-1.8%	-1.3%	+6.9%
2-Year LFL stack ⁽¹⁾	+5.2%	+2.1%	+8.5%	+8.9%

EUROPE

Q4 - in €m	Total Sales	Spain	Italy	Belgium	Poland	Romania
Sales inc. VAT	6,535	2,996	1,179	1,115	613	631
Total variation ⁽²⁾	+1.6%	+7.2%	-0.7%	-6.9%	+3.8%	-3.8%
LFL ex. petrol ex. calendar	0.0%	+1.6%	+2.5%	-6.8%	+5.7%	-3.3%
2-Year LFL stack ⁽¹⁾	+1.7%	+7.6%	-5.1%	-1.2%	+1.6%	-1.8%

⁽¹⁾ Sum of Q4 2020 LFL and Q4 2021 LFL; (2) At current exchange rate



Q4 2021 LFL (2/2)

LATIN AMERICA

Q4 - in €m	Total Sales	Brazil	Carrefour Retail	Atacadão	Argentina ⁽²⁾
Sales inc. VAT	4,367	3,572	950	2,622	796
Total variation ⁽¹⁾	+9.0%	+4.5%	-2.6%	+7.4%	+34.5%
LFL ex. petrol ex. calendar vs. Q4 20	+4.0%	-6.1%	-9.2%	-5.0%	+61.0%
2-Year LFL stack ⁽³⁾	+29.3%	+16.8%	+4.1%	+22.0%	+100.7%

ASIA (TAIWAN)

Q4 - in €m	Total Sales	Taiwan
Sales inc. VAT	625	625
Total variation ⁽¹⁾	+34.5%	+34.5%
LFL ex. petrol ex. calendar vs. Q4 20	+2.3%	+2.3%
2-Year LFL stack ⁽³⁾	+2.4%	+2.4%

⁽¹⁾ At current exchange rate; (2) pre-IAS 29; (3) Sum of Q4 2020 LFL and Q4 2021 LFL



Q4 2021 LFL over 2 years

LFL ex. petrol ex. calendar	Q4 2020	Q4 2021	2-year stack ⁽¹⁾
France	+5.5%	-0.3%	+5.2%
Hypermarkets	+3.9%	-1.8%	+2.1%
Supermarkets	+9.8%	-1.3%	+8.5%
Others, inc. convenience	+2.0%	+6.9%	+8.9%
Other European countries	+1.8%	0.0%	+1.7%
Spain	+6.0%	+1.6%	+7.6%
Italy	-7.6%	+2.5%	-5.1%
Belgium	+5.7%	-6.8%	-1.2%
Poland	-4.2%	+5.7%	+1.6%
Romania	+1.6%	-3.3%	-1.8%
Latin America	+25.3%	+4.0%	+29.3%
Brazil	+22.9%	-6.1%	+16.8%
Argentina	+39.6%	+61.0%	+100.7%
Taiwan	+0.1%	+2.3%	+2.4%
Group total	+8.7%	+0.7%	+9.4%

(1) Sum of Q4 2020 LFL and Q4 2021 LFL



Q4 2021 technical effects

	Calendar	Petrol	Forex
France	-0.1%	+6.8%	-
Hypermarkets	-0.2%	+5.8%	-
Supermarkets	+0.1%	+8.9%	-
Others, inc. convenience	-0.3%	+5.9%	-
Other European countries	-0.3%	+1.5%	-0.4%
Spain	-0.8%	+2.4%	-
Italy	+0.0%	+1.8%	-
Belgium	-0.1%	-	-
Poland	+0.6%	-0.2%	-2.7%
Romania	+0.1%	+0.0%	-1.5%
Latin America	+0.3%	+0.9%	-3.3%
Brazil	+0.2%	+1.3%	+0.8%
Argentina	+0.5%	-	-27.0%
Taiwan	-0.9%	-	+9.0%
Group total	-0.1%	+3.7%	-0.6%



FY 2021 gross sales

	Gross sales (in €m)	Change at current exch. rates inc. petrol	Change at constant exch. rates inc. petrol	LFL ex. petrol ex. calendar	Organic growth ex. petrol ex. calendar
France	39,341	+3.7%	+3.7%	+1.8%	+0.0%
Hypermarkets	19,648	+2.7%	+2.7%	+0.6%	+0.0%
Supermarkets	13,224	+4.0%	+4.0%	+3.6%	-1.1%
Others, inc. convenience	6,469	+6.1%	+6.1%	+2.1%	+2.6%
Other European countries	23,662	+0.2%	+0.7%	-1.1%	-1.5%
Spain	10,471	+4.6%	+4.6%	-0.4%	-0.2%
Italy	4,416	-5.3%	-5.3%	-3.0%	-6.5%
Belgium	4,307	-4.5%	-4.5%	-4.2%	-4.1%
Poland	2,110	+0.8%	+3.6%	+3.0%	+3.5%
Romania	2,358	+1.3%	+3.0%	+2.0%	+3.2%
Latin America (pre-IAS 29)	15,292	+1.4%	+15.2%	+9.3%	+12.3%
Brazil	12,754	+0.3%	+8.6%	+1.0%	+4.6%
Argentina (pre-IAS 29)	2,538	+6.9%	+49.7%	+50.0%	+49.9%
Asia	2,600	+18.7%	+16.7%	-3.0%	-4.1%
Taiwan	2,600	+18.7%	+16.7%	-3.0%	-4.1%
Group total (pre-IAS 29)	80,895	+2.6%	+5.3%	+2.3%	+1.9%
IAS 29 impact	351				
Group total (post-IAS 29)	81,245				



FY 2021 LFL over 2 years

LFL ex. petrol ex. calendar	FY 2020	FY 2021	2-year stack ⁽¹⁾
France	+3.6%	+1.8%	+5.4%
Hypermarkets	+1.0%	+0.6%	+1.6%
Supermarkets	+6.8%	+3.6%	+10.4%
Others, inc. convenience	+5.2%	+2.1%	+7.2%
Other European countries	+3.5%	-1.1%	+2.3%
Spain	+7.1%	-0.4%	+6.7%
Italy	-5.2%	-3.0%	-8.2%
Belgium	+8.3%	-4.2%	+4.1%
Poland	-0.6%	+3.0%	+2.3%
Romania	+2.1%	+2.0%	+4.1%
Latin America	+23.0%	+9.3%	+32.3%
Brazil	+18.2%	+1.0%	+19.2%
Argentina	+49.3%	+50.0%	+99.3%
Taiwan	+1.2%	-3.0%	-1.8%
Group total	+7.8%	+2.3%	+10.1%

(1) Sum of FY 2020 LFL and FY 2021 LFL



FY 2021 technical effects

	Calendar	Petrol	Forex
France	-0.3%	+3.9%	-
Hypermarkets	-0.4%	+3.2%	-
Supermarkets	-0.2%	+5.3%	-
Others, inc. convenience	-0.3%	+3.6%	-
Other European countries	-0.4%	+1.0%	-0.4%
Spain	-0.7%	+1.7%	-
Italy	+0.1%	+1.1%	-
Belgium	-0.4%	-	-
Poland	-0.2%	+0.3%	-2.8%
Romania	-0.2%	+0.0%	-1.7%
Latin America	-0.4%	+0.4%	-13.8%
Brazil	-0.3%	+0.8%	-8.3%
Argentina	-0.2%	-	-42.8%
Taiwan	+0.1%	-	+2.0%
Group total	-0.3%	+2.1%	-2.7%



Results unfavorably impacted by FX

CURRENCY	2021 Evolution ⁽¹⁾
Brazilian Real	-7.7%
Argentine Peso	-28.1%
Polish Zloty	-2.7%
Romanian Leu	-1.7%
Taiwanese Dollar	+1.7%

-2.7%
negative FX impact on 2021 Gross Sales

-€69m negative FX impact on 2021 ROI

(1) Average foreign exchange rate



Net sales and recurring operating income by region

NET SALES

RECURRING OPERATING INCOME

in €m	2020	2021	Variation at constant exch. rates	Variation at current exch. rates	2020	2021		Variation at current exch. rates
France	34,135	35,283	+3.4%	+3.4%	629	757	+20.4%	+20.4%
Other European countries	21,239	21,283	+0.6%	+0.2%	698	718	+3.3%	+2.8%
Latin America	13,245	13,895	+14.5%	+4.9%	786	768	+6.3%	(2.2)%
Asia	2,100	2,497	+16.9%	+18.9%	94	78	(18.1)%	(16.7)%
Global functions	-	-	-	-	(33)	(49)	n.a.	n.a.
TOTAL	70,719	72,958	+5.0%	+3.2%	2,173	3 2,272	+7.7%	+4.6%



Reduction in non-recurring expenses

in €m	2020	2021	
Restructuring costs	(93)	(385) •	Provisions for organization transformation
Impairment and asset write-offs	(295)	(218)	
Results from asset disposals	19	271 •	Including capital gain on disposal of 60% of Market Pay
Other non-current items	(105)	(42)	
Non-recurring income and expenses, net	(474)	(374)	



2021 income statement

in €m	2020	2021
Net Sales	70,719	72,958
Net sales, net of loyalty program costs	69,967	72,105
Other revenue	2,183	2,181
Total revenue	72,150	74,286
Cost of goods sold	(56,705)	(58,766)
Gross margin	15,445	15,520
SG&A	(11,233)	(11,229)
Recurring operating income before D&A (EBITDA)	4,465	4,550
Amortization	(2,039)	(2,018)
Recurring operating income (ROI)	2,173	2,272
Recurring operating income including income from associates and joint ventures	2,160	2,284
Non-recurring income and expenses	(474)	(374)
Operating income	1,686	1,911
Financial expense	(334)	(279)
Income before taxes	1,351	1,632
Income tax expense	(498)	(372)
Net income from continuing operations, Group share	663	1,030
Net income from discontinued operations, Group share	(22)	42
Net income, Group share	641	1,072
Adjusted net income, Group share	1,011	1,158
Depreciation from supply chain (in COGS)	(253)	(259)



Tax expense

in €m	2020	2021	
Income before taxes	1,351	1,632	
Non-recurring income and expenses, net	(474)	(374)	
Income before taxes (excl. non-recurring income and expense and net income from associates)	1,826	2,005	
Full-year normative tax rate ⁽¹⁾	30.1%	29.9%	•
Normative tax expense	(550)	(599)	
Non income-based taxes (mostly CVAE ⁽²⁾)	(68)	(31)	•
Others	119	258	•
Total tax expense	(498)	(372)	
Effective tax rate	36.9%	22.8%	

Evolution of the geographic mix and drop in the corporate tax rate in France

Decrease in CVAE rate in France

Depreciation of tax assets in 2020 vs recognition of tax assets in 2021

(;)

⁽¹⁾ Full year Normative tax rate:

⁻ Reflects Carrefour's geographic footprint and the relative weighting of each country

⁻ Calculation based on local corporate income tax rate applied to pre-tax income excluding non-current items

⁽²⁾ CVAE: local business tax in France based on a modified taxable income, recorded as corporate income tax; rate decrease by half starting in 2021

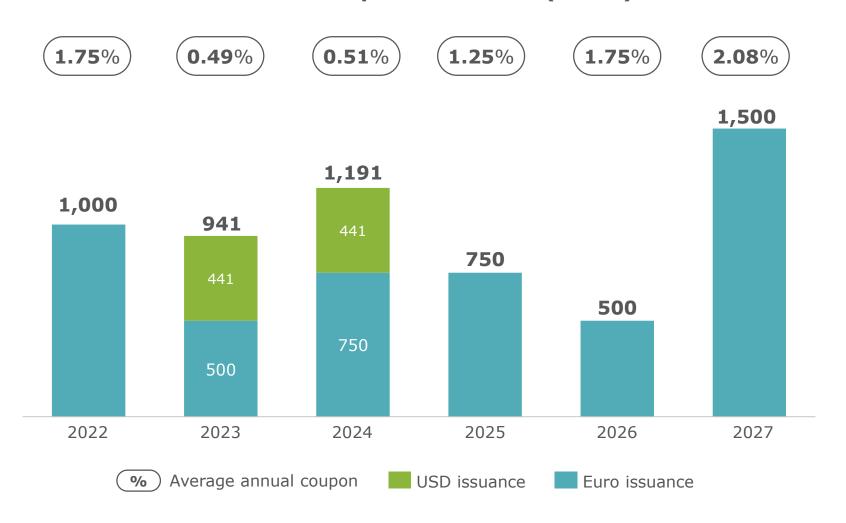
Earnings per share

(€ per share)	2020	2021
Net income from continuing operations, Group share	0.82	1.31
Net income from discontinued operations, Group share	(0.03)	0.05
Net income, Group share	0.80	1.36
Adjusted net income, Group share	1.26	1.47
Weighted average number of shares (in millions)	805.7	786.9



Enhanced liquidity and solid balance sheet

Debt redemption schedule (in €m)



- Credit Rating as of December 31, 2021:

 BBB stable outlook by S&P

 Baa1 stable outlook by Moody's

 (Moody's raised the outlook for Carrefour to "stable" in May 2021)
- At December 31, 2021, average debt maturity is at 3.1 years
- April 2021: **Bond redemption for €871m (3.88% coupon)**
- May 2021: 2 credit facilities for €3.9bn undrawn to date, extended from June 2025 to June 2026 for 99% of total amount
- EMTN program updated in June 2021 to include a **CSR component**



Stores under banners at end-2021

(#)	Hypermarkets	Supermarkets	Convenience	Cash & Carry	Soft discount	Total
France	253	1,043	4,330	147	26	5,799
Other European countries	457	1,926	3,430	12	81	5,906
Spain	205	156	1,067	-	46	1,474
Italy	44	456	977	12	-	1,489
Belgium	40	441	311	-	-	792
Poland	91	151	704	-	9	955
Romania	43	188	108	-	26	365
Others	34	534	263	-	-	831
Latin America	184	151	558	259	1	1,153
Brazil	100	54	144	249	1	548
Argentina	84	97	414	10	-	605
Asia	70	4	274	-	-	348
Taiwan	68	-	274	-	-	342
Others	2	4	-	-	-	6
Others ⁽¹⁾	166	450	50	22	-	688
Total	1,130	3,574	8,642	440	108	13,894

⁽¹⁾ Africa, Middle-East and Dominican Republic





DISCLAIMER

This presentation contains both historical and forward-looking statements. These forwardlooking statements are based on Carrefour management's current views and assumptions. Such statements are not guarantees of future performance of the Group. Actual results or performances may differ materially from those in such forward-looking statements as a result of a number of risks and uncertainties, including but not limited to the risks described in the documents filed with the Autorité des Marchés Financiers as part of the regulated information disclosure requirements and available Carrefour's website (www.carrefour.com), and the Universal particular Registration Document. These documents are also available in the English language on the company's website. Investors may obtain a copy of these documents from Carrefour free of charge. Carrefour does not assume any obligation to update or revise any of these forward-looking statements in the future.