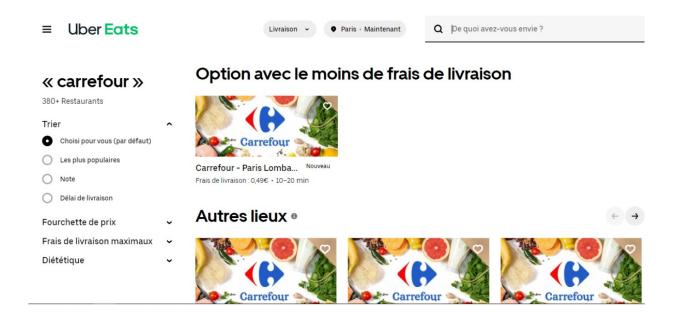




Media release

One year later, Carrefour and Uber Eats are continuing to bolster their partnership



Paris, Massy, 3 May 2021 – One year ago, Carrefour and Uber Eats decided to team up and make everyday life easier for people across France by enabling them to get day-to-day products delivered to their home in under 30 minutes. 12 months on, this strategic partnership is still growing and has been bolstered:

- by the end of this year, more than a thousand Carrefour stores will be accessible via the application, throughout France.
- delivery is now available in 10 to 20 minutes.

On 6 April 2020, 15 Carrefour stores made their debut on the Uber Eats app for the first time in Paris and its surrounding region. A total of 150 products were available for order, including fruit vegetables, dairy products, dry products (pasta, rice, etc.) and hygiene and maintenance products, as well as drinks. Just a month after the launch of this partnership, the number of everyday product orders had more than doubled, and 100 sales outlets were already available via the app.

Throughout 2020, Carrefour and Uber Eats strove to meet consumers' needs and cater to their wishes by selling a selection of seasonal products, products for particular times of the year, such as holidays, and products for new occasions that we are now marking, such as Detox week, Chinese New Year week, chocolates for Easter and even Italian-themed evenings.

Rapid deployment throughout the country

Currently, 830 Carrefour stores across nearly 170 urban areas in France are part of the initiative. They sell more than 3000 products, all available via the Uber Eats app. This means that products can be delivered in as little as 10 minutes – in March, 40% of all deliveries were made in under 20 minutes.

Half of all people living in France can now get their Carrefour shopping delivered to them via the Uber Eats app. By the end of the year, nearly 1000 stores will have signed up, and the range will continue to be expanded until 5000 products are available for delivery.

Some key figures:

- 830 stores as of 3 May
- The five most commonly ordered products since the start of the partnership are:
 - Carrefour baguette
 - Bottle of mineral water
 - o Bottle of Coca-Cola
 - Bananas
 - Avocados
- Since the start of our partnership:
 - o 560,000 toilet paper rolls
 - o 390,000 eggs
 - 204,000 baguettes
 - o 149,000 bottles of wine
 - o 90,000 kg of pasta
 - o 77,000 croissants have been ordered via the Uber Eats app

"One year on, we are extremely satisfied with our partnership with Uber Eats, which provides our Carrefour customers with even more points of contact via which they can submit their shopping orders. Each month, new performance records have been set, with a total of more than 1 million orders placed for the first quarter of 2021. Uber Eats is an excellent growth lever for us, supplementing the delivery and express delivery services that we already have available on carrefour.fr.", says Elodie Perthuisot, Carrefour's Executive Director of E-Commerce, Data and Digital Transformation.

"We are delighted to be able to continue to bolster our strategic partnership with Carrefour and to make home shopping deliveries a reality for everybody in France in the form of a fast, reliable and affordable experience by having a presence in more than 245 urban areas. We can't wait to deliver new original experiences", says Bastien Pahus, General Manager, Uber Eats France.

The Uber Eats app is available in more than 245 major urban regions in France and can be used to get meals and everyday products delivered to your door from more than 28,000 partner restaurants and retailers in under 30 minutes, seven days a week, with no minimum order amount. Restaurants are able to use Uber's technology and expertise to simplify the whole meal delivery process, giving people the best possible user experience.

About the Carrefour Group

With a multi-format network of some 13,000 stores in more than 30 countries, the Carrefour Group is one of the world's leading food retailers. The Group recorded revenue of €78.6 billion in 2020. It has more than 320,000 employees who help to make Carrefour the world leader in the food transition for everyone, providing everybody with access to high-quality, affordable food every day, no matter where they are.

For more information, visit www.carrefour.com, or find us on Twitter (@GroupeCarrefour) and LinkedIn (Carrefour).

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